**NAMES OF MEMBERS FAHAD HAMAD RAMADHAN**

**REGISTRATION NUMBER BITAM/8/20/051/TZ**

**ASSGNMENT NO TWO**

**QUESTIONS: LESSONS LEARNED FROM ADVOCATE HEALTH CARE**

**Unity is way of successful**, cooperation is best way to reach into successful as Evangelical Health Systems Cooperation and Lutheran General Health System merged and united to create Advocate Health Care which now have high power in the country.

**It is very important for company to choose one service to operate more effectively than others**, this bring more positive relationship to the peoples because many people make good trust to the company or organization example is when Advocate Health Care chosen to treat more cancer than other Hospitals in the country by effectively.

**It is very important for the company to offers deferent service by considering different types of peoples such as by their ages, genders, level of life standards and others**, example is when Advocate Health care include children’s hospitals with two campuses and it increased the specialization.

**Teamwork is very important in the organization**, teamwork in organization can bring positive effect to organization because everyone in organization can be help to another one in their works and they connect their power in doing the works in organization and cause organization to be more effective to their clients. This is done to Advocate Health care where by among of their culture is to do work by team work the thing which caused them to satisfy their clients.

**Very important for the organization to contain different specialists or experts,** organizations need to have different peoples with different experts, level of educations, level of intelligences and others in order to handle different activities in organization which need special expertise from employees, we see this for Advocate Health Care they contained different specialists or experts with different level of education in order to handles the works in their organization.

**Errors is normal things in the organizations**, we got to know that in any organization different errors can be happen which can bring some peoples to blame, so the organization needed to salve that errors soon as possible in order to remove fair to peoples or customers, example is when advocate health care to do errors in some of its brunch and they find solution as soon as possible.

**It is very important to use science and systems in organization**, science and systems can bring your organization into successful in a short period of time because they simplify different works in organization and do work for sure and for a good advance. Example is when advocate health care in America they used science and system to operate their different activities in their different brunches and caused them to be succeeded by many activities such as in treatments, connecting employees and others.

**It is important for Organization to understand the needs of their clients and to make choices**, there are different problems occurring to human beings that is very difficult to them to explain to the peoples to get solution especially for private things, so the organizations must be aware of different thing from their clients in order find best solution to them. Example is when Advocate Health Care they make more efforts to find the biases of their patients and they solve as soon as possible.

**It is important to understand the standard of care on your organization**, the standard of your organization will determine on how you can handle you activities for your customers satisfactions, this will help you to decide either you can increase your standard for the benefit of your organization, Example is when the Advocate Health Care may time they examine their standard of their institution in order to increase the quality of their services to their patients and to their stakeholders.